

Owner's Manual & Installation Guide

JETTA

WWW.JETTACORP.COM

This manual is to be given to the product owner and should be kept for future use.

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866-873-5447

Escape

Lean back and escape into the warmth of your new Jetta bath with the confidence that you have made the right choice.

Jetta whirlpool baths have unique features that are not found in any other whirlpool bath. We have mastered the ergonomics of body comfort and perfect jet placement, giving you luxury at a reasonable price. Our passive warm air induction systems and totally insulated whirlpools allow us to provide our exclusive Jetta Stay Hot Guarantee. We guarantee the water temperature will stay within 2 degrees of its original temperature after 30 minutes of use. This insulation also means that distractive motor noises and vibrations are virtually eliminated, allowing you to escape from the world a little bit longer.

In this manual, you will find the information that you will need to install and operate your new bath. If you have any additional questions regarding your tub, feel free to call us at 1-800-288-7771, and we'll be happy to answer your questions.

Thank you for choosing Jetta.

Date Purchased: _____

Purchased From: _____

Serial #: _____

Model #: _____

Manufacturer's Date: _____

Installed By: _____

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FACTS THAT MAKE JETTA YOUR BEST CHOICE

- Jetta Bath Systems are available in a wide variety of shapes, sizes, and jet configurations with several premium models available and offers the ultimate in hydrotherapy and relaxation. Jetta has mastered the ergonomics of body comfort and jet placement and includes built in arm, foot and head rests as well as lumbar support for maximum comfort.

- Made with the highest quality materials and manufactured to ANSI and ASME standards, Jetta offers quality and luxury at an affordable price. Features such as rebar, extra thick acrylic, low density insulating foam surrounding each tub and a permanent color throughout the entire bath set Jetta apart. Each bath is manufactured with a high gloss, high impact non-porous acrylic, which casts permanent color throughout and is chemical, stain and UV resistant. Due to the high heat retention of this material, the acrylic is warm to the touch, providing a more comfortable bathing experience and will maintain a beautiful appearance for years.

- Unlike most bath tubs, our insulated whirlpool baths are engineered to stay hot without the use of an in-line heater. In fact, we are so confident in our insulation and warm air induction system, we guarantee that the water will stay within 2 degrees of its original temperature after 30 minutes of use. The insulation surrounding each tub also protects the plumbing, gives added support and cuts down on noise and vibrations. The fact that there is no hazardous heating element in contact with the bath water is also an important safety feature, which will save you on costly wiring, operating costs, and repair bills when the heater inevitably fails.

- Jetta baths are fitted with full size flow-adjustable rotating and directional jets. Elite and Designer baths have rotating back jets that are also adjustable to stationary jets. All body jets and Classic back jets are direction adjustable at the jet to allow focused water flow. Each full size jet is volume adjustable for a truly customized hydro-massage.

- Our air option can be added to most whirlpool baths to create the ultimate bathing experience for an air/whirlpool combination. The air option may also be added to most non-skirted soaker baths to provide a gentle relaxing massage.

- The passive warm air induction system is another unique feature of Jetta baths. This efficient system quietly recirculates heated air from the motor back to the bath water through the jets. This very efficient system combined with the low density polyurethane foam insulation eliminates the need for an in-line heater.

- Jetta whirlpools are plumbed with antimicrobial flex pipe. This antimicrobial piping is held in place by our insulation, uses gravity flow draining and will not hold water. Along with our 100% self draining suction fittin, this makes for a cleaner, healthier bath.

- The Trissage Control offering distinct pump flow rates is standard on Designer and Elite Series and optional on the Classic Series. This control offers the same benefit as a multi-speed pump, but eliminates the need for expensive two and three speed pumps.

- Jetta baths are extra deep - each tub is at least 20” deep, but can go to 32”, they are available in non-jetted, “soaker” models and several styles are also available with integral skirts with access panels.

- Jetta baths are available in standard colors of White, Bone and Biscuit. A wide variety of Kohler, American Standard and other decorator colors are available. Each tub can be trimmed with matching acrylic or can be upgraded to a Chrome, Polished Brass, Oil Rubbed Bronze or Satin Nickel trim kit.

- Jetta baths are U.L. Listed as hydro-massage baths. Jetta baths are commercial quality and designed to reduce utility costs, noise complaints and service calls. Each Jetta J-Line and WaterDance Baths by Jetta bath comes with a 10-year limited factory warranty.

- Jetta baths are available with many options including contoured and jetted neck pillows, Mood or LED lights, waste and overflow systems, aromatherapy, and 6” acrylic grab bars to customize your Jetta experience.

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IMPORTANT: READ AND FOLLOW ALL INSTRUCTIONS PRIOR TO INSTALLATION AND USE. SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

Operational:

1. Do not permit children to use unit unless they are closely supervised at all time. Supervision is also required when the bath is used by an elderly or handicapped individual.

2. Use this unit only for its intended use as described in this manual. Only use attachments recommended by the manufacturer.

3. Do not insert any object into any opening. Do not operate electrical appliances while in or within 5 feet of the bath.

4. Do not operate this unit without the guard over the suction fitting. Long hair must be kept away from the suction screen to avoid entrapment. If entrapment occurs, immediately turn unit off.

5. Do not start pump before unit is filled with water 2" above jets – this will void the warranty.

6. Water level should not exceed the lowest edge of the overflow or controls.

7. The water in a whirlpool should not exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are typically considered safe for a healthy adult. Prolonged immersions in hot water may produce hyperthermia. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness and fainting, which can be fatal. Lower temperatures are recommended for extended use (exceeding 10-15 minutes) for young children.

8. Exposure to very hot water has the potential to cause fetal damage during the early months of pregnancy. Pregnant, or possibly pregnant women should limit water temperature to 38°C (100°F). Consult a physician before using.

9. Persons using medication should consult a physician before using a whirlpool since medication may induce drowsiness, affect heart rate, blood pressure and circulation. The use of alcohol, drugs or medication before or during whirlpool use may lead to unconsciousness with the possibility of drowning.

10. Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a whirlpool.

Electrical:

1. This unit must be connected to a supply circuit that is protected by a ground-fault-circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing indicating the possibility of an electric shock. Do not use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.

2. Disconnect power before servicing.

3. Whirlpool Pump Connections Only:

   a. A green colored terminal (or wire connector marked "G", "GR", "Ground" or "Grounding") is provided within the terminal compartment. To reduce the risk of electric shock, connect this terminal or connector to the grounding terminal of your electric service or supply panel with a continuous green insulated copper wire equivalent in size to the circuit conductors supplying this equipment.

   b. A pressure ground connector is provided on the exterior of the terminal box within this unit to permit connection of a No. 8 AWG (8.4mm²) solid copper bonding conductor between this unit and all other electrical equipment and exposed metal in the vicinity, as needed to comply with state and local requirements.

4. For whirlpools and soakers the Mood or LED light option has its own separate power cord and must be plugged in.

5. Install to permit access for servicing (for built-in and custom units).

6. Installer / Owner bears all responsibility to comply with all state and local codes when installing this product.

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Receiving:



Immediately upon receiving your Jetta bath, inspect it thoroughly for freight damage. If damage is found, please note on bill of lading and contact JETTA Corporation immediately. The surface should be protected at all times to prevent scratches.

- Do not carry unit by the piping as this may cause leaks.
- Check color match before installation.
- Nothing should be placed in bath that would scratch or break it.
- Workmen in bath should be in stocking feet only.

Testing...



Water test your unit prior to installation. Set the tub on a level surface where it can be drained after testing. Insert drain fitting and fill to the overflow. Make sure all fittings, through walls and piping are water tight. While each unit is leak tested at the factory, the process of shipping and handling may loosen joints. If there are leaks, mark the spot(s), drain and repair with GE Silicone Sealer (fiber glass to PVC) or PVC cement (PVC to PVC). Repeat test when dry.

Rough-In...

Test fit the tub, and verify dimensions. Your Jetta bath should be installed in a bedding compound, preferably a mortar mix or thin set, which should be distributed under the base to provide maximum support and even weight distribution. Do not use foam, sand or drywall mud. When leveling, prepare a bed of moist mortar in the area where bath is to be installed. Place equally spaced mounds of bedding compound, about one foot apart, 2" to 4" tall - this should be about the diameter of a three pound coffee tin (8"-10"). When the bottom of the tub comes in contact with the bedding compound, it should compress the mounds to a 1" to 3" layer while the tub should lightly rest on top of the tub deck. Once the bedding compound dries, all of the weight will be carried through the floor of the tub, not suspended by its lip. Carefully level the unit, ensuring that uniform support is given to all areas of the base and that no portion of the lip is bearing weight. **DO NOT SUPPORT THE WEIGHT OF THE BATH BY THE RIM!** Since your Jetta bath has a pre-leveled lip that accounts for the sloped floor towards the drain, the 1" x 1" drain board attached to the bottom of the tub does not need to be removed. It is recommended that plastic is laid between the bedding compound and the bath, in case removal of the bath is ever necessary.

Use union connections only for the pump. Do not overtighten. Make sure the O-rings on the pump are in place. Hand tighten pump fittings. Do not use a wrench, channel locks, or pipe dope (teflon paste).

Pump must be located between 1/2" to 1 1/2" above suction fitting. Make sure suction line will drain from pump to bath. A minimum access panel of 14" x 10" must be provided in case the pump or air blower needs to be serviced at a later date.

IMPORTANT: MANUFACTURER WILL NOT BE LIABLE FOR THE REMOVAL OR RE-INSTALLATION OF THE BATHTUB IF THERE IS A FAILURE TO FOLLOW THE MANUFACTURERS RECOMMENDED PRE-INSTALLATION AND INSTALLATION PROCEDURES, FAILURE TO FOLLOW THE MANUFACTURERS RECOMMENDATIONS COULD RESULT IN THE WARRANTY BEING VOIDED.

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OPTIONAL SKIRT INSTALLATION INSTRUCTIONS

1. The skirt may need to be trimmed to size. Take the measurements of the skirt opening and compare those of the skirt itself to determine if the skirt must be trimmed to fit. If so, mark the dimensions on the skirt and trim the skirt on the bottom and sides (do not trim the top of the skirt) and cut to within 1/8" of the required dimensions using a circular saw with sharp tooth blade. It is recommended using a belt sander to finish trimming the sides and bottom of the skirt to the exact size of the opening.

2. To create a positive stop for the skirt, nail, glue or screw 2x2" or 2x4" wood blocks on both side walls and along the full length of the front floor section (parallel to tub lip). The wood blocks must be mounted securely against a wall or stud wall framing and the floor.

3. The top of the skirt is notched. Foam blocks are glued to the top backside of the skirt (section that is notched) and will compress to hold the skirt against the bathing well of the tub. Check the underside of the tub lip for smoothness…there may be fiberglass chop that requires sanding so the skirt will fit snugly in place. Slide the notched top edge of the skirt under the lip of the tub. Move the bottom section of the skirt in place until it is resting against the wood blocks. Verify the vertical edge of the skirt is perpendicular to the floor.

4. Included with the skirt are two screws and decorative caps that cover /conceal the screw head and are color matched to the acrylic. Drill two (2) screw holes in the bottom of the skirt – to protect the acrylic from cracking – position to align with wood block. Screw both lower ends of the skirt through the decorative caps -- through the acrylic and into the wood blocks -- to hold the skirt securely in place.
   Note: the skirt is not marked where the screws should be positioned as application will dictate position.

5. Installer may then seal the sides and floor with caulk or silicone if so desired.

Parts included for optional skirt installation:

- (1) skirt
- (2) Screws
- (2) Decorative caps
- (1) Instruction sheet

Parts / tools needed for optional skirt installation that are NOT included:

- Circular saw with sharp tooth blade and a belt sander
- Drill
- 2x2" or 2x4" wood blocks
- Caulk or silicone
- Screw driver
- Tape measure
- Square / level

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Cleaning:

1. Cleaning should be done with a damp cloth and a window cleaner (i.e. Glass Plus, Windex, etc.). **NEVER WITH ANY SOLVENTS**. Do not use an abrasive or chemical based cleanser of any kind. The fittings should be wiped off with a damp cloth only. Bubble Bath or bath oils are not recommended for whirlpool, air or combination baths. See dealer for specific cleaners.

2. If you desire additional lustre on your bath surface, you may use a good automotive wax recommended for plastic surfaces. Do not wax the floor, for this may cause a slip hazard. Light scratches and abrasions may be removed and the original gloss restored by using a light buffing compound. Use a damp cloth, rub in small circles until scratches or abrasions are gone, then wipe with a dry cloth until the original gloss is restored.

3. Repairs of any kind, if necessary, should be done by qualified acrylic experts.

4. Proper installation and maintenance will ensure years of service and make you proud to own a bath by Jetta Corporation.

It is recommended that your whirlpool, air or combination system be flushed twice per month. More frequent service may be required depending on usage.

Flushing Procedure:

1. Fill your bath with hot water.
2. Add 2 tablespoons of low-foaming automatic dishwasher detergent (i.e. Cascade, Sunlight, etc.)
3. Add 1/2 cup of household bleach to the water.
4. Run the whirlpool for a minimum of fifteen minutes.
5. Drain Bath
6. Refill with cold water and operate the whirlpool for fifteen minutes.
7. Drain Bath.

NEVER operate a whirlpool bath without first filling the tub with water to 2" above operating jets (some models allow upper jets to be shut down for operation at a lower water level).

Repair:

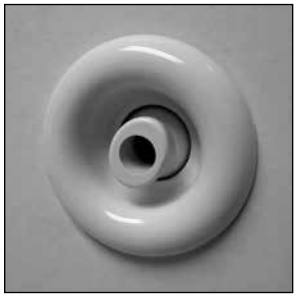
If any problems should develop, call your installer, dealer or the factory at (800) 288-7771.

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Classic Series

The bath should be filled 2" over the directional jets **BEFORE** turning the pump on.

Directional Body jets:



To increase the directional jet pressure, grasp the outer ring of the jet and turn clockwise, to reduce jet pressure turn the outer ring
counter-clockwise.



To adjust the jet direction, use your finger to position the jet nozzle to the desired location.



To remove jet, grasp the outer ring of the jet and turn counter clock-wise until the jet clicks – then pull jet out.

To install a jet, insert the jet into the jet housing (do not force the jet) and turn clockwise until the jet clicks – will pass a point of resistance.

When bathing is complete, the pump must be turned off and the bath emptied. Adjust the inner nozzle portion of all the jets in a downward position while draining the bath, to allow the bath to drain properly.

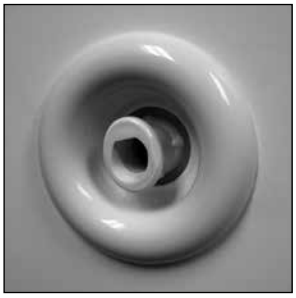
Note: to enhance your bathing experience feel free to use Jetta recommended aromatherapy (i.e. inSPAration) as it is specifically designed not to clog the system or damage the piping. Oil, bathing salts, and bubble bath solutions are not recommended.

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Designer & Elite Series

The bath should be filled 2" over the jets **BEFORE** turning the pump on.

Rotating Back Jets:



To increase the jet pressure, grasp the outer ring of the jet and turn clockwise; to reduce jet pressure turn the outer ring counter-clockwise.

The upper rotating back jets can be shut-down for operation at a lower water level. When shut down, the rotating jets will still have a small flow of water.

To increase rotation, use your finger to position the jet nozzle closer to the outer ring; to decrease rotation, position the jet nozzle closer to the center of the jet.

Directional Body jets:



To increase the jet pressure, grasp the outer ring of the jet and turn clockwise, to reduce jet pressure turn the outer ring counter-clockwise.

To adjust the jet direction, use your finger to position the jet nozzle to the desired location.



To remove jet, grasp the outer ring of the jet and turn counter clock-wise until the jet clicks – then pull jet out.

To install a jet, insert the jet into the jet housing (do not force the jet) and turn clockwise until the jet clicks – will pass a point of resistance.

When bathing is complete, the pump must be turned off and the bath emptied. Adjust the inner nozzle portion of all the jets in a downward position while draining the bath, to allow the bath to drain properly.

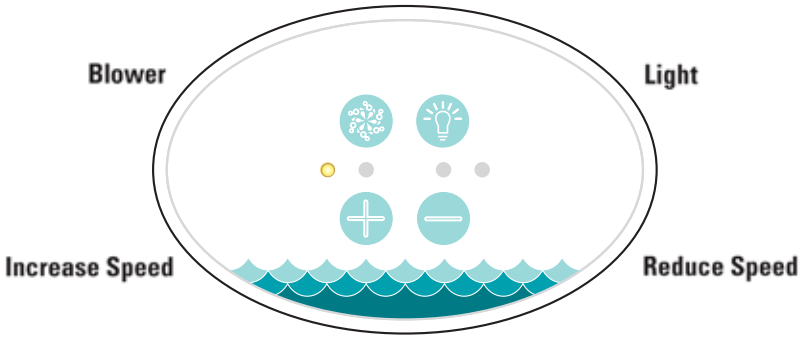
Note: to enhance your bathing experience feel free to use Jetta recommended aromatherapy (i.e. inSPAration) as it is specifically designed not to clog the system or damage the piping. Oil, bathing salts, and bubble bath solutions are not recommended.

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OPERATING INSTRUCTIONS FOR OPTIONAL AIR BATH FEATURE

4 Button Bath Control

Stand-alone Blower, Light, Speed Buttons



Power Up

- Upon power up, the LEDs flash as the bath control goes through a self diagnostic check. Once the LEDs stop flashing, you may use the control.

Optional Heated Quiet-Flo Blower

- Any time the blower turns on, the heater turns on with it.

Blower On - Off

- If the Blower is off, press the Blower button once to turn the Blower On at its highest speed, or
- If the Blower is on, press the Blower button once to turn the Blower Off.

Increase/Reduce Speed

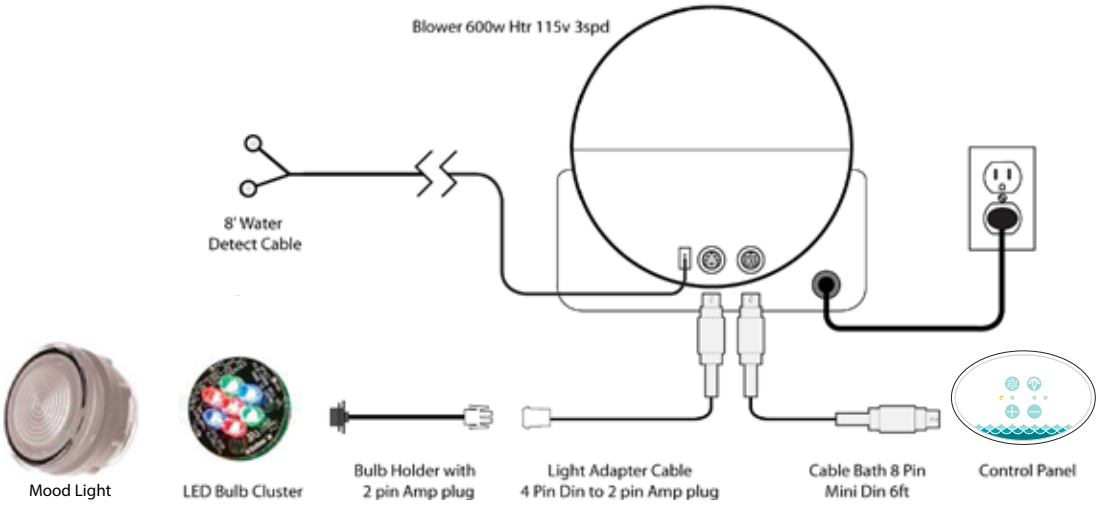
- Press and hold the + or - button to increase or decrease the speed smoothly.

Modes (begin with blower off)

- Press the Blower button twice to put the Blower in Pulse mode, or
- Press the Blower button three times to put the Blower in Wave mode.

Light

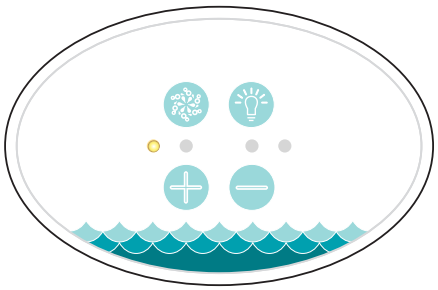
- If you have a light installed, the light can be controlled independently of all other features.
- Some lighting options have unique operation for color changes.
- See the manual for any special light system that may be installed.



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OPERATING INSTRUCTIONS FOR OPTIONAL AIR BATH - PURGE CYCLE

LED Definition



Error
Tells you that your system needs servicing.
(See System Error Detection.)

Purge Cycle

- A Purge Cycle removes standing water from the plumbing and dries the air delivery system. This helps maintain a sanitary plumbing system.
- A Purge Cycle begins 20 minutes after the bath control thinks you're finished using the bath (the blower is off).
- The Session Timer LED flashes periodically to indicate that a Purge Cycle will soon begin.
- Certain actions may cancel the planned Purge Cycle. This is normal. Otherwise, after a number of minutes, the 2-minute Purge Cycle will begin.
- When the Purge Cycle ends, all equipment turns off.

LED Messages

System Error Detection

- If an error occurs in the bath system, the red ERROR LED will flash.
- In addition, the three remaining LEDs stay lit in a specific on/off pattern that reveals a diagnostic code of the error. If this should occur, take note which of the three lights are on or off. This information will help technical support in diagnosing the error.

System Reset

- Press and hold the two top buttons for 10 seconds to turn all equipment off. Continue to hold the two top buttons 10 seconds longer to restart the system.

Bath Control Installation

Unplug Blower from Power Outlet

- When installing or changing a panel, unplug the blower from the wall outlet to remove source power. Install the power cord into the wall only after all connections have been made, which include: bath control panel and cables, LED light and cables, and the water detect cable (if equipped).



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TROUBLESHOOTING

Jets are not operating properly.
The jets may be blocked or closed. Check every jet to ensure that each one is open by rotating the outer ring in a clockwise direction. If water still is not moving through the jets at the desired rate, turn the motor off. Check the suction to remove any debris that may have collected. Reattach the suction cover before operating again.

Pump will not start.
Check to ensure that power is flowing to the electrical outlet. After inserting the plug fully into the outlet, reset the GFCI. Check to see if the air hose is connected to both the pump and the on/off switch located on the under mount of the bath.

NOTE: The pump cannot operate if the bath is not filled with 2" of water above the top jets.

Water leaks around pump.
Check to see if the black union nuts on the pump are tight and if the O-rings are sealed properly. Loosen the unions from the PVC, reset the O-rings for proper seating, and then tighten the union nuts BY HAND until seal is formed.

Tub will not come on.
Check to see if there is power to the receptacle by plugging in a light or a hair dryer. The GFCI controlling that circuit may be tripped. If you push the button and it still does not come on, verify that both ends of the clear vinyl tubing are connected to the transmitter body on tub and air switch on motor.

Tub will come on by itself.
If you turn the button and the tub does not shut off, the switch may be defective. Call your Jetta rep for replacement. If you have a push button and the tub comes on by itself, pressure may be built up inside the clear vinyl tubing (cvt). To fix this, punch a small hole into the cvt to release the pressure. The hole should be no larger than the tip of a screw.

Tub will not shut off.
If you have a push button and the tub does not shut off, the red vinyl tubing may not be connected to transmitter body on tub or the air switch on motor. If you have a turn button, the relay may be stuck. Tap on rectangle box located on top of motor (2" to the right of where the power cord enters the box on the vertical surface of the rectangle box), this should release the stuck points in the relay.

Motor comes on and hums.
This condition may be a symptom of the pump shaft being stuck due to the build up of minerals, or debris collecting on the impeller on the pump. Unplug the pump motor and locate the fan cover on the back end of the pump. With the pump unplugged, insert a screwdriver through the center hole in the fan cover and attempt to rotate the pump shaft. If the shaft rotates but the pump still does not operate properly the pump assembly may have to be replaced.

Motor comes on but will not push water.
First check to see if the jets turned on (clockwise opens, counterclockwise closes). If they are on and the motor still does not push water, the pump may be mounted too high (this will be a problem on new installs only), and air may be trapped in the line. Remove 1 pump board from under the motor and lower the motor accordingly. Foam may have to be chipped away from the flex lines to accomplish this.

Trissage will not work.
If the trissage runs on low speed only, the trissage hose may be cut or the nipple on trissage body may be broken. If trissage runs on high speed only, motor may not be drilled for trissage. Please contact your Jetta dealer for replacement parts.

The light will not come on.
Since the light has a separate power source, first check to see if the light is plugged in and the bulb isn't burnt out. If it still doesn't work, check to see if the red vinyl tubing is connected correctly to the transmitter body on tub to the transformer box (small mounted rectangular black box) on the tub base.

How do I change a defective bulb?
The bulb can be changed from inside the tub. Each light is supplied with a special wrench, which has square corners to fit the wall fitting square corners. Unscrew the wall fitting, and making sure the "O" ring does not fall out. The light bulb pulls straight out for removal, and pushes straight in to install.

If unit is within the limited factory warranty, contact Jetta Corporation at (866) 873-5447 with your purchasing information on hand, so that we may service you better.

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10 Year Limited Warranty

For Jetta J-Line and WaterDance Baths by Jetta product lines.

This warranty gives the original consumer / purchaser specific legal rights. You may also have additional rights which vary from state to state. All written or implied warranties are limited to the durations expressed below. Any damages, including loss of time, inconvenience, loss of residence and water damage, and any other incidental or consequential costs, expense or damage are excluded from this warranty. All items must have been installed and maintained in accordance with the Jetta Owner's Manual. All units must be water tested before installation to validate warranty. **Accessories not factory installed are not covered under this warranty.**

Covered Products:
Jetta Corporation covers the surface finish and structure of soaking, air, and whirlpool baths plus their support equipment, controls and plumbing equipment for the Jetta J-Line and WaterDance Baths by Jetta products, unless specifically noted by Jetta Corporation at time of purchase.

Structure and Surface Warranty:
The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool receives a limited warranty that includes the following:
- All residential baths are covered by a 10-year limited structural and surface warranty.
- All commercial, hotel or industrial baths are covered with a 1-year limited structural and surface warranty.
- The shell will be free of water loss due to defect and will retain its structural integrity.
- The surface will not fade, crack, blister, or delaminate due to defect. This surface warranty does not apply to fading, cracking, blistering or delamination due to excessive wear, sun fading or improper cleaning.

Equipment Warranty:
The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool receives a limited warranty that includes the following:
- All residential baths are covered with a 5-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
- All commercial, hotel or industrial baths are covered with a 1-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
- Equipment as stated is warranted to be free of defect in workmanship and material for the period noted.

Warranty Limitations:
1. Jetta Corporation reserves the right, at its option to a) repair or replace the defective unit b) repair or replace the defective components, or c) replace with an equal-valued unit.
2. This warranty extends only to the original consumer / purchaser and is not transferable.
3. The structure and surface warranty is valid for ten (10) years for residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
4. The equipment warranty is valid for five (5) years for residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
5. This warranty may not be amended by any other than Jetta Corporation, and this remains the sole warranty for Jetta Corporation baths.
6. This warranty covers only factory installed accessories.
7. All light bulbs, pump seals, air injectors, O-rings, jet trim, pillows, waterfall fill spout, waste & overflows, and skirts are warranted to be free from defects for ninety (90) days from date of purchase.

Warranty Exclusions:
1. Jetta Corporation warranties do not cover defects due to shipping damage, installation errors, use other than non-bathing purposes, abuse, misuse, failure to provide maintenance and / or cleaning as directed in the Owner's Manual, accident or acts of God. Any modifications, alterations or customization made by an unauthorized service representative or without authorization by Jetta Corporation will result in warranty becoming null and void.
2. This warranty does not cover costs associated with installation, removal or installation of replaced unit.
3. This warranty does not include freight charges associated with return of components or unit for repair nor freight charges associated with replacement components or unit.
4. The warranty does not include any costs associated with electrical modifications or plumbing modifications.
5. The foregoing warranty is exclusive and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular use.

Warranty Service:
In order to make a claim under this warranty, the original consumer / purchaser must notify Jetta Corporation in writing no later than fifteen (15) days from occurrence, and must be within the expressed warranty period(s). Provide a description of the problem, serial number of bath or proof of purchase. Labor includes costs that are deemed typical and customary and must be approved by Jetta Corporation or authorized representative prior to repair in accordance with above conditions and limitations. This warranty excludes any labor incurred due to insufficient access to components, including but not limited to electronics, pumps, blowers and plumbing. Send claim to:

Jetta Corporation
Warranty Service Department
425 Centennial Blvd.
Edmond, OK 73013
(866) 873-5447 or warranty@jettacorp.com
Fax: (866) 462-5001

With the issuance of this warranty, Jetta Corporation stipulates, and the purchasers agrees, that in the event of litigation is instituted as a result of this limit warranty, said litigation will be controlled by the applicable laws of the State of Oklahoma, and the buyer and seller both agree that the appropriate forum and venue for any such litigation will be in Oklahoma County, State of Oklahoma.

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TUB LABEL



JETTA

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